

Update
14 December, 2011

Dear A10 Registrants:
Here's the latest update.

1. The additional 700 premiums were received by National Running Center (NRC) and shipped a couple weeks ago. We have heard from many runners who have received theirs, and while the mail system is running slow due to the Holidays, they should have been received. If you have not received your premium yet, please contact National Running Center at jcorby@nationalrunningcenter.com and they can assist you.
2. EXCHANGES. Some of you have contacted us requesting an exchange from the size you originally requested and received. **At this point, we only have women's X-Small and Small available.** IF you have an interest in exchanging your shirt for one of these sizes, please contact National Running Center at the same email address as above, tell them the size you have and the size you would prefer. They will give you a prompt reply if an exchange is even possible. If an exchange IS possible, you will be asked to pay a nominal shipping cost to get the new size to you after they have received your original shirt back from you.
3. IF you are looking for an exchange because you did NOT receive the size you originally requested, you will get priority treatment and will not be expected to pay a shipping fee.

Thanks again for your understanding, and we hope to see you next year.
Will and Charlie

Update 1 December, 2011

Dear A10 Registrants:

The bulk of the shirts from the original shipment went out between the 17th and the 21st. From people we have been contacted by, most of them were received their shirt either right before Thanksgiving or on Friday/Saturday. As a reminder, we had to order an additional 600 premiums. We did that as soon as possible. Those remaining shirts had been in NYC since before Thanksgiving but got stuck due to the holiday. They arrived at National Running Center's (NRC's) dock today. The warehouse guys are stripping out the 140 cartons and will process the remaining packages tomorrow. So, for those who have not yet received their premium we would expect USPS to have them at your doorstep sometime next week.

Finally, we have received a few emails requesting size exchanges. We will address these requests after all the mailings has been done so we have an accurate count of the leftovers. However, in openness, we won't have more than a dozen extras of each size. PLEASE, do not send us requests for exchanges before we post the exchange policy.

Thanks again for your understanding, and we hope to see you next year.
Will and Charlie

October 25, 2011

Dear A10 Registrants:

Here is an update - some 1800 premiums were picked-up at the expo (which saves us about \$8,000 in mailing expenses) and there are now many happy runners. We saw a gaggle of people running in their new attire on Sunday morning on the Baltimore-Annapolis Trail, and they were very happy. In addition, both National Running Center, Charm City and the Striders sold a lot of merchandise.

Here's what's next. We have to redact all those who got their premium from the data base to create our mailing list. This is done by hand, so it will take awhile. Then we need to update the several hundred address changes we have received. This is also done by hand and will take a while. How long each will take depends on volunteer schedules. Then NRC will start shipping the premiums. NOTE - this Friday, Oct. 28, is the deadline for sending us address changes. As a reminder, we had to order an additional 600 premiums. We did that as soon as possible, and they will be received in November, a short 2 month turnaround. We hope to have all premiums mailed out by the end of November, but if we drift into December please be patient. In any case, your premium will be an early self-purchased Christmas gift.

Lastly, we have received a few emails requesting size exchanges. We will address these requests after all the mailings has been done so we have an accurate count of the leftovers. However, in openness, we won't have more than a dozen extras of each size. PLEASE, do not send us requests for exchanges before we post the exchange policy.
Thanks again for your understanding, and we hope to see you next year.
Will and Charlie

October 19, 2011

Dear A10 Registrants:

This is a reminder that the expo and premium distribution is this weekend, Saturday, Oct. 22nd, at Severna Park High School [\[MAP\]](#). We ask that all who can attend do so. This is an admittedly a selfish request. The more people who pickup their premium means the less premiums that we must mail out. This will save us a good bit of money. Also, the more people who come to the expo and spend money means the more we will receive (the race does get a small cut of the sales). Remember, the more we save in not shipping premiums, and the more we receive in sales proceeds, the greater are our options for next year – something that will benefit all registrants and runners.

Also as a reminder, if you don't pick-up your premium on Sat. you do not have to do anything. The premium will automatically be shipped to you in a few weeks at the address you used when you registered for the race. We are currently processing the numerous address changes you have sent, so if you haven't received a response, please bear with us. You should get your nice, warm, long sleeve shirt just in time for the colder running weather.

Will & Charlie

September 8, 2011

Hi A-10 Runners:

We will hold an expo and premium pickup on Saturday, Oct. 22nd, from 10am to 4pm at the Severna Park High School. [\[MAP\]](#). About 65% of all entrants live within 10 miles of the school, and it is as convenient a location as we can procure with such short notice. Everyone is invited to attend. Anyone who does not pickup their premium will have it mailed to them (read details below).

The rules will be the same as they were for packet pickup. The runner must pickup their own premium and present a photo ID. Pick-up may also be made by friends or family, but a note from the absent runner stating permission PLUS a copy of their government issued photo ID must be presented.

National Running Center will be present at the high school with an expo from 10am to 4pm. They have promised several "Goodnight, Irene" specials, ONLY for those who stop by. So pickup your premium, and then shop the great selection of running apparel, shoes, nutritionals, and other items you need, all at low, low expo pricing! National will also have a selection of 2011 A-Ten race apparel from the "race that wasn't" that are sure to become collectors items!

If you cannot be there, or can't find someone to pick up your premium for you, the club will mail the premium to the address you gave when you registered. If your address has changed you need to send that information to A10RunDirector@yahoo.com. We do not believe that the USPS will forward the mailing, so this is important.

As a reminder, we have had to order some 600 additional premiums so that everyone gets one. This will take some time, so please bear with us if you don't get your premium immediately after the expo. We will keep everyone updated with additional notices, so please keep checking our website for updated information.

Lastly, only after factoring in the cost of the extra premiums and the shipping will we be

able to make any decision regarding discounts or other options for next year, so please bear with us.

Will and Charlie